LEGAL NOTES

Accessibility statement

Official document of Air Corporate Srl, private aviation operator since 1999.

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LAST UPDATED
18 November 2026

ONLINE VERSION
aircorporate.it/en/accessibility

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Air Corporate Srl is committed to making its website accessible to all people, including persons with disabilities, in accordance with Law No. 4 of 9 January 2004 (the "Stanca Law") and, for passenger transport services offered to the public, with Legislative Decree No. 82 of 27 May 2022, which transposes Directive (EU) 2019/882 (European Accessibility Act) and has applied since 28 June 2025.

1. Our commitment

We want information about our services, flight requests and passenger documents to be usable without discrimination, including by those who use assistive technologies or particular configurations. The website is designed according to the four principles of perceivability, operability, understandability and robustness of the Web Content Accessibility Guidelines (WCAG) 2.1, level AA, referenced by the harmonised standard EN 301 549 and by the AgID (Agenzia per l'Italia Digitale – Italian Digital Agency) Guidelines on the accessibility of IT tools.

2. Scope

This statement applies to the website aircorporate.it in all its language versions (Italian, English, German and French) and in both graphic versions (Alba and Tramonto).

3. Compliance status

The website is partially compliant with the requirements of Annex I to Legislative Decree No. 82/2022 and with WCAG 2.1 level AA. The assessment is based on a self-assessment carried out directly by Air Corporate upon publication of the new website.

Measures adopted:

- page structure with ordered headings and landmarks (header, navigation, main content, footer);
- "Skip to content" link and full keyboard navigation, with a visible focus indicator;
- alternative text for informative images; decorative images excluded from reading by assistive technologies;
- adequate colour contrast in both graphic versions, resizable text and adaptable layout up to 400% magnification;
- respect for the user's preference for reduced motion: animations and videos stop or do not start;
- forms with labels associated with the fields and textual error messages;
- language of each page declared in the code.

- videos that start automatically have a button to pause them and do not start when the “reduce motion” preference is set;
- links that open in a new tab announce it to assistive technologies;
- the General Terms and Conditions of Carriage, the Baggage and Pets Policy and the Whistleblowing Privacy Notice are also published as accessible web pages, with structured tables;
- third-party content only loads on request, with keyboard-operable buttons.

4. Non-accessible content

As of the latest update, the following content is not fully accessible:

- some PDF certificates issued by the authorities, which reproduce scanned documents: on request we provide their content in an accessible format;
- the graphic guide on portable electronic devices included in the Baggage and Pets Policy, available only as an image in the PDF;
- third-party videos embedded in the Journal, which may not have subtitles;
- Instagram profile images, whose alternative text is the caption published on the platform.

Corrections are in progress and will be reported in updates to this statement.

5. Feedback mechanism and contact details

To report accessibility issues or to request information and content in an accessible format, you may write to the accessibility contact person: fabio.grandi@aircorporate.it, stating “Accessibility report” in the subject line. We will respond within 30 days.

6. Enforcement procedure

In the event of an unsatisfactory response or no response within 30 days, you may submit a report to the Agenzia per l’Italia Digitale (AgID – Italian Digital Agency), the competent supervisory authority, following the procedures indicated on the website www.agid.gov.it.

7. Website information

- Technology used: WordPress, with a custom-developed theme.

- Reference standards: WCAG 2.1 level AA, EN 301 549.
- This statement is updated at least once a year and whenever substantial changes are made to the website. The date of the last update is shown at the bottom of the page.

The version published on the website at the date of consultation prevails. aircorporate.it/en/accessibility · Last updated: 18 November 2026

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You never fly alone.

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