LEGAL NOTES

Privacy policy

Official document of Air Corporate Srl, private aviation operator since 1999.

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LAST UPDATED

18 November 2026

ONLINE VERSION

aircorporate.it/en/privacy-policy

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This notice describes how Air Corporate Srl processes the personal data of website visitors, of persons requesting a flight or information, of customers and passengers, of Academy trainees and of persons submitting a job application, pursuant to Articles 13 and 14 of Regulation (EU) 2016/679 ("GDPR") and Legislative Decree 196/2003 ("Italian Privacy Code"), as amended by Legislative Decree 101/2018.

1. Data controller

The data controller is Air Corporate Srl, with registered office at Via Valosa di Sopra, 9, 20900 Monza (MB), VAT No. 02987430234, and operational headquarters at Via Portogallo, 20, 37069 Villafranca di Verona (VR).

For any request concerning personal data: privacy@aircorporate.it – telephone +39 045 8600910.

The Data Protection Officer (DPO) can be contacted at maria.rocca@ordineavvgenova.it.

2. What data we process

BROWSING DATA

The IT systems and software that operate the website acquire, in the course of their normal operation, certain data whose transmission is implicit in the use of Internet communication protocols: IP address, browser and device type, date and time of the request, pages visited, server response code. These data are used in aggregate form for the proper functioning and security of the website and are not used to identify the user, except to establish liability in the event of computer crimes against the website.

Visit statistics: the website counts page views with an internal system that does not use cookies, does not record IP addresses and only keeps aggregate data (page, day, general source, language, device type) for 25 months. The data do not allow visitors to be identified and are not disclosed to third parties. Legal basis: legitimate interest in improving the website (Art. 6(1)(f) GDPR).

Flight request form: the data entered are used only to answer the request and prepare the quotation (pre-contractual measures, Art. 6(1)(b) GDPR); no consent is required. Only the fields marked with an asterisk are mandatory.

Newsletter: if you subscribe, your email address is used only to send you the monthly Journal digest. Legal basis: consent (Art. 6(1)(a) GDPR and Article 130 of the Italian Privacy Code), confirmed through a double opt-in and revocable at any time with the link in every email. Sending is managed by Brevo SAS (17 rue Salneuve, 75017 Paris, France), appointed as data processor, which records opens and clicks for statistical purposes. The data are kept until you unsubscribe.

Newsletter and subscriber benefits: with the dedicated form we collect first name, last name, email and, if you provide them, mobile number, company, job title, country and profile. They are used to send you the newsletter and to offer you benefits and content suited to your profile (consent, Art. 6(1)(a) GDPR and Article 130 of the Italian Privacy Code, confirmed through a double opt-in and revocable at any time). Your mobile number is used only to contact you about the benefit you requested. If you request a benefit to be

shipped, the address is used only for shipping (performance of your request, Art. 6(1)(b) GDPR), passed on to the courier and deleted after 12 months. Newsletter data are managed by Brevo SAS as data processor and kept until you unsubscribe.

DATA PROVIDED VOLUNTARILY

When completing the flight request form, writing to the email addresses indicated on the website or contacting us by telephone, the data subject provides us with data such as first name and surname, contact details, company, route, dates, number of passengers and other information useful for preparing an offer.

CUSTOMER AND PASSENGER DATA

In order to organise and perform air transport, we process the data necessary for the flight and required by aviation, security and customs legislation: personal details, identity or travel document details, nationality, contact details, weight of passengers and baggage where necessary for load and balance calculation, and on-board assistance requirements.

Information on health or on particular mobility needs falls within the special categories of data (Art. 9 GDPR): we process it only if the data subject provides it to us in order to receive the assistance requested, to the extent strictly necessary and with his or her explicit consent, or where processing is necessary to protect a vital interest.

ACADEMY TRAINEE DATA

For the courses of our approved training organisation (ATO), we process personal and contact details, licence, rating and medical certification data required by law, and the results of training and checks. Records are retained as required by European aviation legislation (Regulation (EU) No 1178/2011).

JOB APPLICATIONS

Unsolicited CVs are processed in order to assess the candidate's profile. Candidates are requested not to include unnecessary data, in particular data belonging to special categories.

3. Purposes and legal bases

- Responding to requests for information and quotations: pre-contractual measures taken at the request of the data subject (Art. 6(1)(b) GDPR).
- Entering into and performing the contract for transport, training, aircraft management or aircraft sale and purchase: performance of a contract (Art. 6(1)(b)).
- Complying with legal obligations in aviation, security, customs, tax and accounting matters, and with requests from the competent authorities: legal obligation (Art. 6(1)©).
- Ensuring the security of the website and systems, preventing abuse and fraud, and establishing or defending legal claims: legitimate interest of the controller (Art. 6(1)(f)).
- Providing the special assistance requested: explicit consent of the data subject (Art. 9(2)(a)) or protection of a vital interest (Art. 9(2)©).

The provision of the data necessary to respond to requests and to perform the contract is mandatory: without such data it is not possible to provide the service requested. We do not carry out profiling or automated decision-making.

4. Methods of processing

The data are processed by means of electronic and paper-based tools, by authorised and trained personnel, with appropriate technical and organisational measures to ensure their confidentiality, integrity and availability.

5. To whom we disclose the data

The data may be disclosed, solely for the purposes indicated:

- to suppliers processing data on our behalf as data processors (Art. 28 GDPR): IT and website hosting services, email, administrative management;
- to parties necessary for the performance of the flight: airport and heliport operators, handling companies, catering and ground transport service providers, insurance companies;
- to public authorities where required by law: ENAC, border police, customs and security authorities, judicial authorities;
- to consultants, auditors and professionals bound by professional secrecy.

The data are not disseminated.

6. Transfers outside the European Union

For flights with a destination or stopover outside the European Economic Area, the passenger data necessary for the flight are disclosed to the authorities and airport service providers of the country concerned, since the transfer is necessary for the performance of the contract (Art. 49(1)(b) GDPR) or is required by applicable law. Any IT service providers established outside the EEA are selected from among those offering appropriate safeguards (adequacy decisions or standard contractual clauses of the European Commission).

7. How long we retain the data

- Requests for information and quotations not followed by a contract: up to 12 months from the last contact.
- Contractual, accounting and tax data: 10 years, as provided for by Art. 2220 of the Italian Civil Code.
- Flight and training records: for the periods laid down by applicable aviation legislation.
- Browsing data: for the time strictly necessary for website security, normally no longer than 6 months, save where required for the investigation of crimes.
- Job applications: up to 24 months from receipt.

At the end of these periods, the data are erased or anonymised.

8. Cookies

For the use of cookies and similar tools, please refer to the Cookie Policy of this website.

9. Rights of the data subject

The data subject may at any time request access to his or her data, rectification, erasure, restriction of processing and portability of the data provided, and may object to processing based on legitimate interest (Arts. 15–22 GDPR). Where processing is based on consent, the data subject may withdraw it at any time, without affecting the lawfulness of processing carried out before its withdrawal.

Requests should be sent to privacy@aircorporate.it. We respond without undue delay and in any event within one month, which may be extended in the cases provided for by Art. 12 GDPR.

The data subject also has the right to lodge a complaint with the Garante per la protezione dei dati personali – Italian Data Protection Authority (www.garanteprivacy.it) or to bring proceedings before the judicial authority.

10. Updates

This notice may be updated to reflect changes in legislation or in the services offered. The date of the last update is indicated at the bottom of the page.

The version published on the website at the date of consultation prevails. aircorporate.it/en/privacy-policy · Last updated: 18 November 2026

AIR CORPORATE

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OPERATIONS BASE

Via Portogallo, 20
37069 Villafranca di Verona (VR)

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CONTACT

info@aircorporate.it
+39 045 8600910
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AIR TRANSPORT LICENCE

I-L229

AOC

IT.AOC.0045

ATO

IT.ATO.0054

PART-CAMO

IT.CAMO.0045

AIR CORPORATE SRL · P.IVA 02987430234 · 98.800,00 € I.V. · CCIAA MONZA · REA MB-2607838